



SATISFACTION GUARANTEE

Electromagnetic Polarity Inverters **I.P.E®** and **I.P.E® Pro+** from BFL® International come with a **30-year manufacturer guarantee from the date of purchase**. This guarantee only covers return shipping fees and repairs of the unit on our premises, subject to written acceptance of the repairs. The 30-year manufacturer guarantee does not cover damage caused by dampness while the unit is out of use or out of service.

The effectiveness of the units in decreasing moisture in walls, caused by rising damp, is guaranteed despite the fact the decreasing of the dampness depends on the building materials and the thickness of the walls. (Usually, moisture level in walls decreases to reach 5% within a year).

If after one year and within two years from the date of purchase you are not satisfied with the results of the unit, you will be refunded of the same amount paid according to the invoice issued by BFL® International, provided the unit is still under manufacturer guarantee and has been continuously operating since its installation. The units have an inbuilt time tracker to record if the unit has been unplugged or switched off after installation.

The external power cable comes with a 2-year guarantee.

The guarantee is void if: the unit has been opened, a unit's seal is broken, the unit's case is damaged, the installation of the unit is not carried out in accordance with the current low voltage regulations and as per the unit's Installation Guide, the unit got damaged from power surge due to lightning strikes or caused by an electric utility company, or any liquid penetrates the unit.

You will lose your satisfaction guarantee, which includes the refund of the amount paid for the purchase of the unit, if the damp damaged plaster layer of the walls is not repaired, as it will deteriorate and absorb ambient moisture. The refund process requires pictures of the damp damaged plaster layer after drying out to be sent to BFL® International and be validated as acceptable by BFL® International.

Olivier Baylé CEO



BFL International

Siège Social : 35 rue Joseph Cugnot, 49130 St Gemmes-Sur-Loire
France
E-mail : contact@bfl-international.com
www.bfl-international.com